

October 2, 2012

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TO: Each Supervisor

FROM: Mitchell H. Watz, M.D.

SUBJECT: STATUS REPORT ON KEY INDICATORS OF PROGRESS,

HOSPITAL OPERATIONS, AND OTHER ISSUES RELATED TO THE TRANSITION TO THE NEW LAC+USC MEDICAL CENTER – PROGRESS REPORT #81 (Agenda Item #S-1,

October 2, 2012)

This is to provide your Board with the monthly report on the status of transitioning to the new LAC+USC Medical Center (LAC+USC). This report is the full monthly operational report with trends to include the month of August 2012.

Census Trending (ADC includes Psychiatric & Newborn Patients)

The Average Daily Census (ADC) for the month of August was 576 out of 676 licensed beds, an estimated 83% utilization rate (85% occupancy). The census for Medical/Surgical units was an estimated 91% utilization rate (93% occupancy) for August 2012.

Emergency Department (ED) Indicators

Attachment #1 demonstrates decreases in key indicators such as Median ED Boarding Time, ED Wait Time, Left Without Being Seen (LWBS), and Dangerously Overcrowded. There was an increase in Average Length of Stay (ALOS) and the number of patients transferred out.

The Dangerously Overcrowded Level Comparison for this period was 10%, compared to 20% in July 2012. As noted in the previous report, the ER has been approved to hire an additional 20 nurses. Since last month, 18 nurses have been hired: three nurses already had ED experience and 15 nurses started the ED Nurse Training Program on September 25, 2012. We will continue to update the Board until the additional positions are filled.

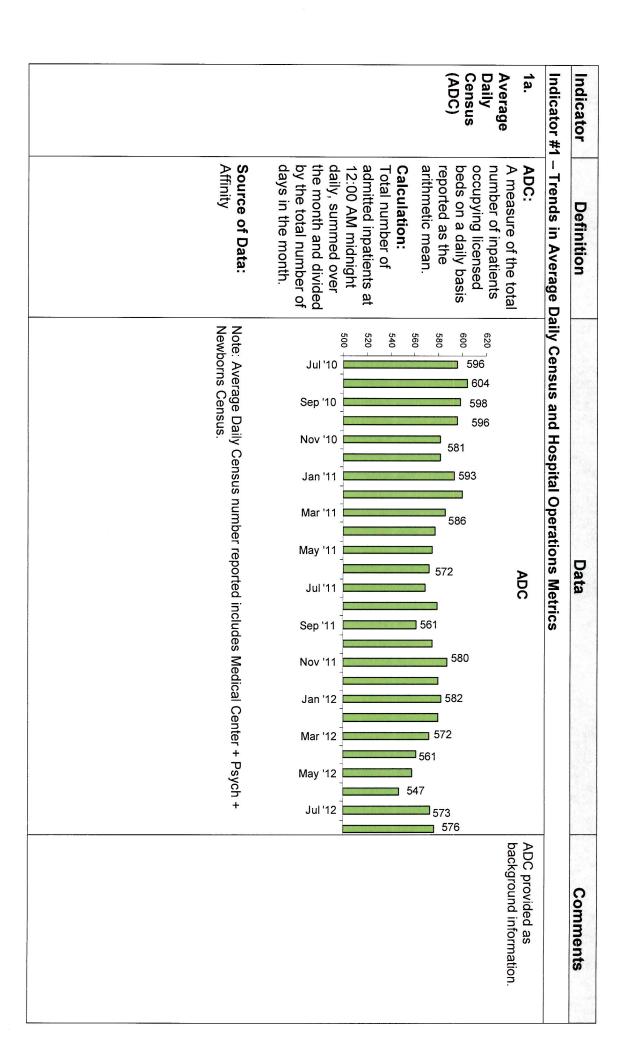
If you have any questions or need additional information please contact me or Pete Delgado, LAC+USC Chief Executive Officer, at (323) 409-2800.

PD:bh

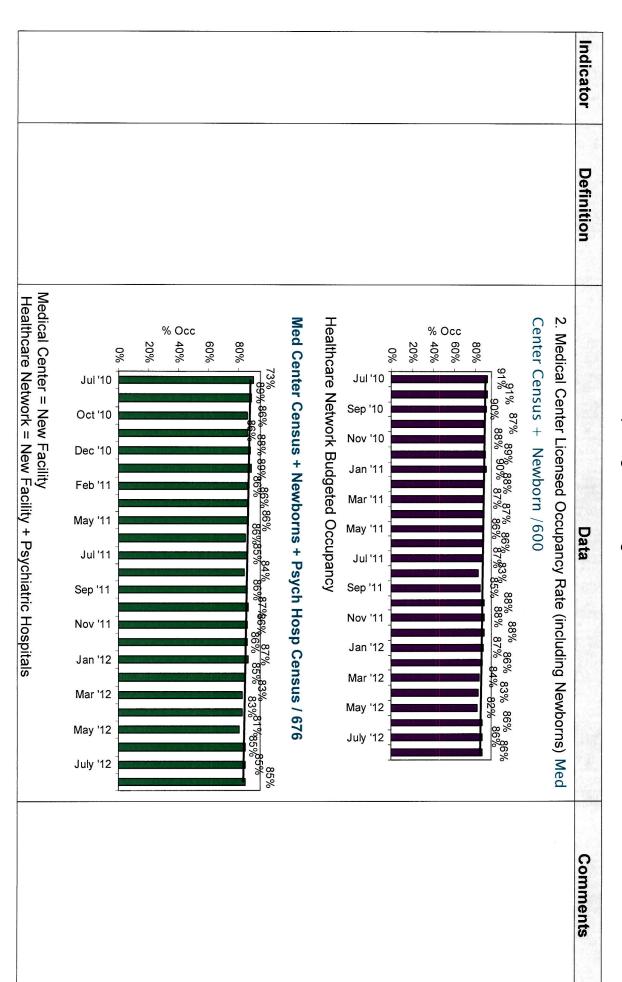
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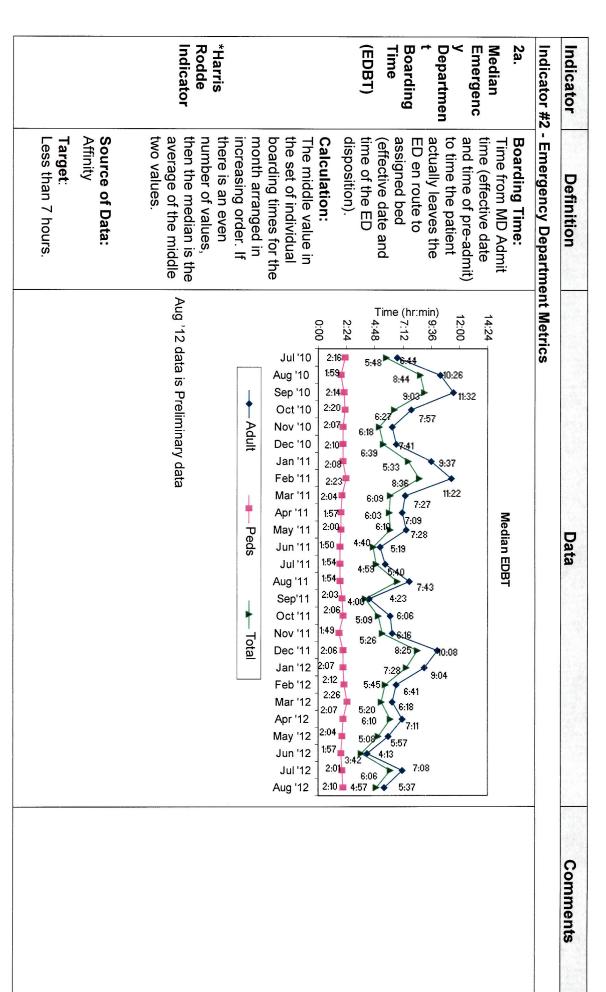
Attachments

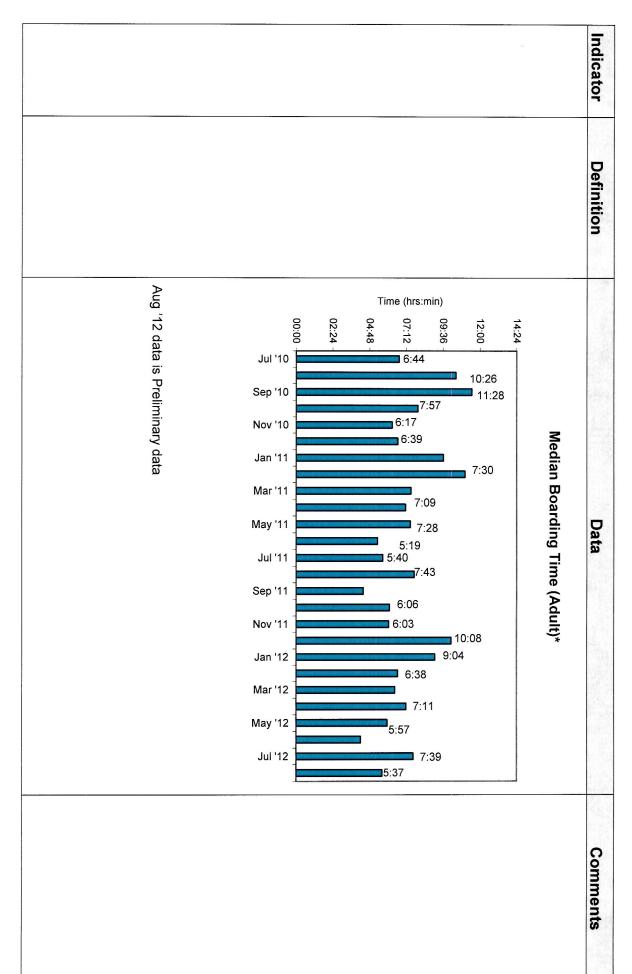
c: Chief Executive Office County Counsel Executive Office, Board of Supervisors



					LAC+USC Medical Center	1b. Occupanc	Indicator #1	Indicator
Target: 95%	Source of Data: Affinity	including women in labor, may include normal newborns and psychiatric inpatients divided by licensed or budgeted beds.	Calculation: The total number of admitted inpatients at 12:00 AM midnight,	reporting period by the licensed bed days in the reporting period.	beds during the reporting period that is derived by dividing the patient days in the	Definition : A measure of the usage of the licensed	1	Definition
		Jul '10 Sep '10 Nov '10 Jan '11 Mar '11 Jul '11 Sep '11 Nov '11 Jan '12 May '12 July '12	% (C) 20% -	Occ 60% -	90% 86% 89% 88% 86% 85% 84% 87% 87% 85% 83% 86% 86% 86% 86% 86% 86% 86% 86% 81% 81% 85% 85% 81% 85% 81% 85% 81% 85% 81% 81% 81% 81% 81% 81% 81% 81% 81% 81	 Medical Center Licensed Occupancy Rate (excluding Newborns) = Med Center Census – Newborns / 600 	Trends in Average Daily Census and Hospital Operations Metrics	Data
					reported including newborns and were based on budgeted beds.	For comparison, occupancy rates reported in the old facility were		Comments

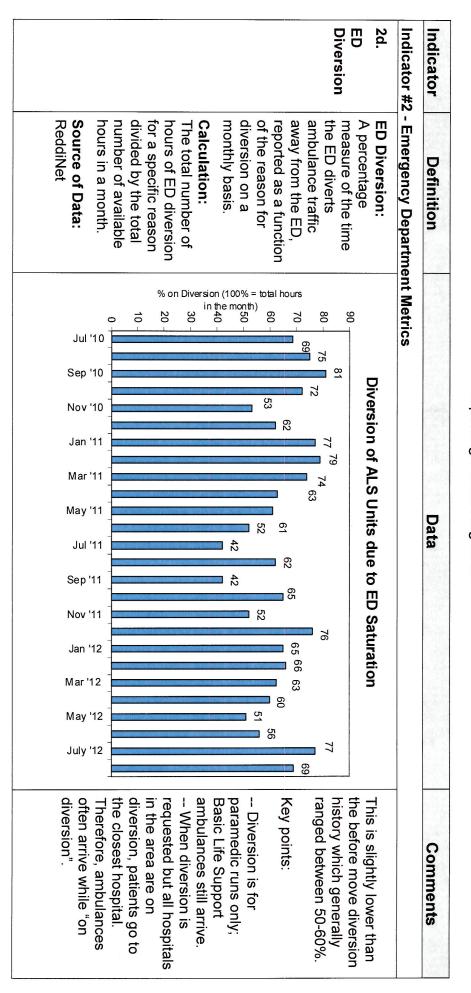






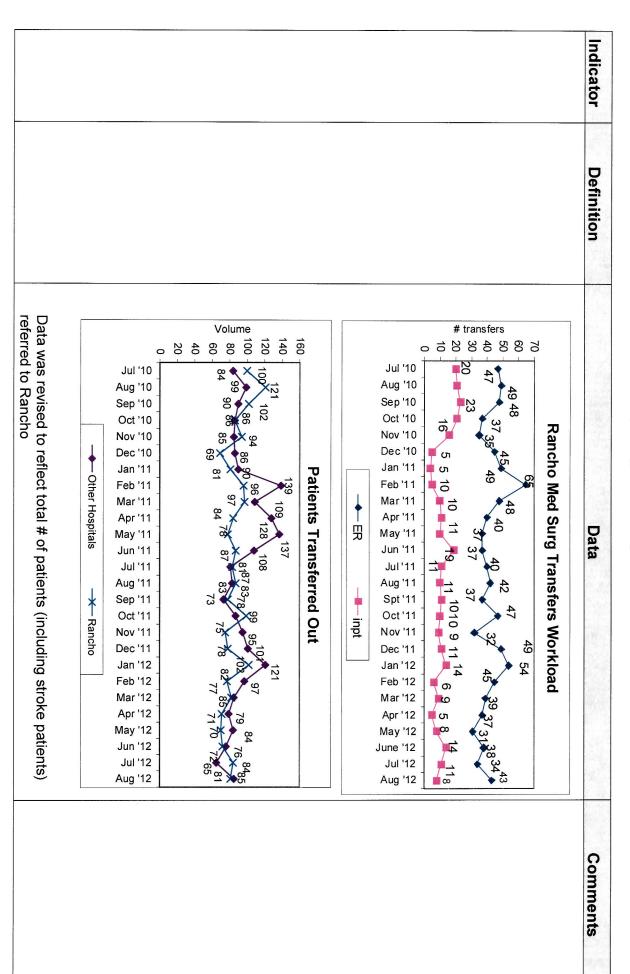
	2b. ED Wait Time	Indicator #2
Target: No target value. Lower numbers are better.	Measured from time patient is triaged to time patient is either admitted or discharged reported as an arithmetic mean. Definition: Sum of all wait time values during the monthly reporting period divided by the total number of values. Source of Data: Affinity	- Emergency Department Metrics
patients Total ED Wait time: *Excludes Psych, Observation Unit, and Jail Aug '12 data is Preliminary data	Hrs:min October Color C	ent Metrics Data Comments

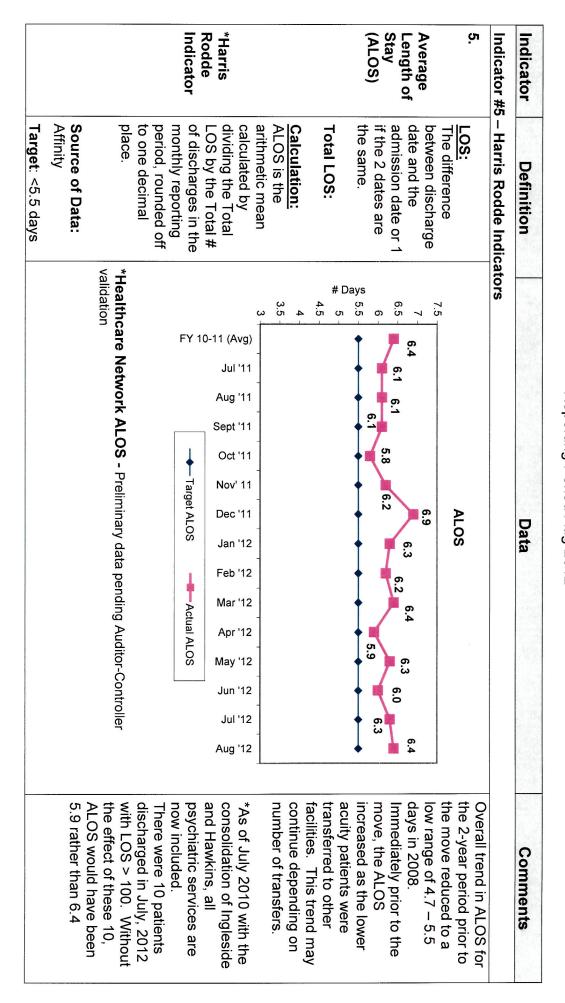
Indicator #2 - Emergency Department Metrics 2c. Left Without Elen's who left the ED without being Seen by a physician reported as a percentage of all ED visits. Calculation: The total number of patients who left the ED without being seen divided by the total number of ED patient visits on a monthly basis. Source of Data: Affinity Target: No target value. Lower numbers are better. Defit Without Being Seen Left Wi		(LWBS) *Harris Rodde Indicator	2c. Left Without Being Seen	Indicator
Jul 10 Aug Sep Oct Nov Dec Jan '11 Feb Mar Aug Sep Oct Nov Dec Jan '12 Feb Mar Aug Sep Jun '12 Feb Mar Apr May Jun Jul Aug	Source of Data: Affinity Target: No target value. Lower numbers are better.	reported as a percentage of all ED visits. Calculation: The total number of patients who left the ED without being seen divided by the total number of ED patient visits on a monthly basis.	LWBS: The total number of patients who left the ED without being seen by a physician	Definition
Comments	Number	Jul' 10 Aug Sep Oct Nov Dec Jan '11 Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan '12 Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan '12 Feb Mar Apr May Jun Jul Aug Apr May Jun Jul Aug Apr May Jun Jul Aug Apr	Left Without Being Seen	Data



		2e. Surge Report	Indicator
			Definition
— Dangerously OC — Severely OC — OverCrowded — Extremely Busy — Busy	50 - 40 - 40 - 40 - 40 - 40 - 40 - 40 -	Crowding Level Comparison	Data
			Comments

Indicator Definition	Indicator #3 – Trends for Patie	3. & 4. Transfers:	Rancho The volume of patients transferred to	Amigos RLAH for acute	Hospital hospitalization from the Emergency	Transfers Department and from	inpanent Online.	Data Source:	Manual record	keeping.	Cancelled category includes patients		changed leading to	changed leading to higher level of care or discharge home.	changed leading to higher level of care discharge home.	changed leading to higher level of care discharge home.	changed leading to higher level of care discharge home.	changed leading to higher level of care discharge home.	changed leading to higher level of care discharge home.
	Trends for Patient Diversions and Transfers & #4 – Transfers to Ranc	Month of Aug '12	Referrals from ER:		m # Met transfer criteria	om # Referred to RLAH	# Transfers	# Denied	# Cancelled	# Patients refused*	y Referrals from Inpatients:	0	e or # Met transfer criteria	# Referred to RLAH	# Transfers	# Denied		# Cancelled	Cancelled Patients refuse
	& #4 – Tran			Med/Surg	44	43	43	0	- *	0	nts:	Med/Surg	19	16	8	7	4*		0
Data	sfers to Rancho			Acute Stroke	NA	30	30	NA	NA	NA		Acute Stroke	NA	0	0	NA	N _A		NA
	ho Los Amigos Metrics			Total		73	73	1	1	1		Total		16	8	1	1		1





ndicator	Definition			Data		
Indicator #6 – Pe	 Pediatric Metrics 					
6.	Census:	Date	NICU (40 Beds)	Peds Ward	PICU (10	Med/Surg
Padiatric Rad	The total number			(Z) Dena)	Dena)	(20 Beds)
Census and	admitted pediatric	Jul -10	60%	68%	80%	85%
Occupancy (%)	inpatients at 12:00 AM	Aug -10	62%	68%	60%	85%
	designated pediatric	Sep -10	72.5%	60%	60%	80%
Pediatric ICU	ward.	Nov-10	67.5%	48%	50%	70%
(PICU)	Occupancy:	Dec -10	62%	60%	50%	65%
Neonatal ICU	The total number of	Feb -11	57%	68%	80%	80%
(NICU)	admitted pediatric	Apr-11	55%	64%	50%	75%
Pediatric Unit	the total number of	May -11	57%	56%	50%	80%
Adolescent	licensed beds on that	Jul -11	58%	44%	50%	70%
Unit	unit and reported as	Aug- 11	58%	44%	40%	75%
	percentage.	Sep -11	58%	40%	50%	75%
	מיייים אוליים	Nov-11	62%	60%	70%	75%
	Affinity	Dec-11	65%	40%	60%	70%
	, will like	Jan -12	60%	52%	60%	75%
		Feb-12	55%	56%	60%	70%
		Mar-12	55%	64%	50%	75%
		Apr- 12	53%	48%	50%	65%
		May -12	42%	40%	50%	70%
		Jun-12	37.5%	44%	50%	60%
		Jul -12	45%	48%	60%	80%
		Aug -12	57%	48%	50%	75%